

Patient Rights and Responsibilities

We at the Dermatology & Laser Center of Chapel Hill, PLLC are committed to providing effective, discreet, and compassionate service to every patient. We abide the rules and regulations set forth by the North Carolina Medical Board as well as related regulatory offices. We pride ourselves in our conduct rendering services in an ethical manner, and do not discriminate against patients based on gender, age, race, religion, politics or sexual orientation. Patients have the right to choose their health care provider. We will help patients access their desired provider to the best of our ability, and facilitate any changes should they arise.

Patient confidentiality is a priority. We respect, secure, and protect the privacy of our patients' medical records under the Department of Health and Human Services Privacy Rule under HIPAA (Health Insurance Portability and Accountability) Compliance Program. When appropriate and necessary, we provide only the minimum necessary to only those we feel are in need of your health care information and treatment. We have indirect treatment relationships with laboratories and other health care entities and disclose personal health information for treatment purposes, payment, or health care operations. You may refuse to consent to the use or disclosure of your personal health information in writing. Under this law, we have the right to refuse treatment should you choose not to disclose your personal health information. Our Notice of Privacy Practices is available at www.dlcofchapelhill.com and upon request from our office. For additional information, please ask to speak to Julie English, our Practice Manager and our Privacy Officer.

We support your full access to your personal medical records. You will be provided, to the degree known, complete information regarding your diagnosis, evaluation, treatment, and prognosis, unless it is medically inadvisable to give such information to you. You will have the opportunity to participate in decisions involving your health care, except when such participation is contraindicated for medical reasons. If it is medically inadvisable or contraindicated for medical reasons, information and the opportunity to participate will be provided to a person you designate or your legally authorized representative.

It is your responsibility as our patient to (a) complete truthfully all required chart forms, including but not limited to your personal health history, financial policy, and pertinent consent forms; (b) arrive for your scheduled appointment on time and physically and mentally competent; (c) follow the prescribed treatment plan; (d) have dependable transportation to and from our office and adult supervision post-procedure when required by the provider; (e) inform the provider of any living will or other directive that could affect your care; (f) accept personal financial responsibility for any charges not covered by your insurance and pay for services on the day they are rendered; (g) treat our staff and other patients with respect.

Patients may express suggestions, complaints and grievances to Chris G. Adigun, MD, President of Dermatology & Laser Center of Chapel Hill, PLLC in person, by telephone (919-942-2922), by email (dr.adigun@dlcofchapelhill.com), or through patient satisfaction surveys. Patients may also contact the North Carolina Medical Board (919-326-1100).

Our patients can expect our physicians and staff will work diligently to provide medical and cosmetic dermatology treatment in a warm and friendly atmosphere with the highest possible standard of care.